



**HLANGANISA**

ENGINEERING & MAINTENANCE SERVICES

# COMPANY PROFILE

Your dedicated partner in achieving  
operational excellence.

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[www.hlanganisamaintenance.co.za](http://www.hlanganisamaintenance.co.za)



# **H**LANGANISA **INTRODUCTION**

Founded in 2017, Hlanganisa Engineering and Maintenance Services is a forward-thinking company dedicated to delivering top-notch engineering and maintenance solutions. Our foundation is built on a robust combination of expertise, innovation, and a commitment to excellence, which enables us to meet and exceed the diverse needs of our clients across various industries. We believe that success is achieved not just by completing tasks but by fostering long-lasting relationships based on trust, mutual respect, and shared goals.

Our company's name, "Hlanganisa," is derived from the Zulu word for "unite," reflecting our core philosophy of collaboration and partnership. We unite our skills, experience, and resources to provide our clients with services that enhance their operations and contribute to their long-term success. Whether you're looking for maintenance support, engineering solutions, or both, Hlanganisa is your dedicated partner in achieving operational excellence.



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# OUR VISION

Our vision is to become the most respected and successful engineering and maintenance service provider in the industry. We aim to be recognized not only for the quality of our work but also for our integrity, reliability, and customer-focused approach. We aspire to set the standard for excellence in our field and to be the go-to choice for companies seeking dependable and innovative solutions.



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# OUR MISSION



At Hlanganisa, our mission is to partner actively with our customers, providing them with innovative and sustainable engineering and maintenance services that help them achieve their business objectives. We are committed to enhancing productivity, reducing costs, and minimizing risks through our tailored solutions. By understanding the unique challenges faced by each of our clients, we develop strategies that not only solve immediate problems but also contribute to long-term success. Our mission extends beyond service delivery; we aim to build lasting partnerships with our clients. We see ourselves as an extension of their teams, working together to overcome challenges and seize opportunities. Every project we undertake is a step towards a shared vision of progress and achievement.

# COMPANY DETAILS

## Official Registration:

Registration Date: July 2017

Company Registration Number: 2017/329719/07

VAT Registration Number: 4860280108

Income Tax Reference Number: 9399756189

## Contact Information:

Telephone: 074 181 4198

Email: [admin@ch-engineering.co.za](mailto:admin@ch-engineering.co.za)

Physical Address: 37 Irving Steyn Street, Casseldale, Springs, 1559

Postal Address: 37 Irving Steyn Street, Casseldale, Springs, 1559



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# **HLANGANISA**

## **LEADERSHIP AND KEY PERSONNEL:**

**Thembi Mavis Mthembu** – Founding Member and Director. With years of experience in engineering and business management, Thembi brings a wealth of knowledge and leadership to the company.

**Elana van der Walt** – Co-Founder and Operations Manager. Elana oversees daily operations, ensuring that all projects are completed on time and to the highest standards.

**Pieter van der Walt** – Head of Sales. Pieter is responsible for client relations and business development, ensuring that our clients receive the best possible service and support.

## **B-BBEE STATUS: LEVEL 2**

We are committed to promoting economic transformation and contributing to the development of a more inclusive economy in South Africa.

# OUR COMMITMENT TO EXCELLENCE



Hlanganisa provides services of the highest quality, tailored to the specific needs of each client. We understand that in today's competitive environment, businesses need more than just a service provider—they need a partner who can offer strategic insights, innovative solutions, and unwavering support.

Our commitment to excellence is reflected in every aspect of our business, from the initial consultation to the final delivery of services. We take pride in our ability to:

- ♦ **Optimize Costs:** We focus on delivering cost-effective solutions without compromising on quality. By optimizing resources and processes, we help our clients achieve greater efficiency and profitability.
- ♦ **Ensure Quality Assurance:** Quality is at the heart of everything we do. We adhere to the highest industry standards and continuously strive to improve our processes and services.
- ♦ **Foster Open Communication:** We believe that transparency and communication are key to successful partnerships. We maintain open lines of communication with our clients, providing regular updates and feedback.
- ♦ **Build Loyalty:** We value the trust our clients place in us, and we are committed to building long-term relationships based on mutual respect, integrity, and reliability.

# OUR CORE SPECIALTIES

At Hlanganisa, we specialize in a wide range of engineering and maintenance services, ensuring that our clients have access to the expertise and support they need to keep their operations running smoothly. Our key areas of specialization include:

- ♦ CV Joints: Expert repair and maintenance services for constant velocity joints, ensuring smooth and efficient vehicle operation.
- ♦ Gearboxes: Comprehensive gearbox services, including diagnostics, repairs, and maintenance for various types of machinery and vehicles.
- ♦ Propshafts: Maintenance and repair services for propshafts, ensuring optimal performance and longevity.
- ♦ Brake Drums: High-quality brake drum services, including resurfacing, replacement, and maintenance.
- ♦ Turbochargers: Expert services for turbochargers, ensuring enhanced engine performance and efficiency.
- ♦ Steering Racks: Comprehensive services for steering racks, including repairs and replacements, to ensure safe and reliable vehicle operation.
- ♦ Differentials: Maintenance and repair services for differentials, ensuring smooth power distribution and vehicle stability.
- ♦ Mining and Engineering Equipment: Specialized services for the maintenance and repair of mining and engineering equipment, tailored to meet the rigorous demands of the industry.

**All Spares Guaranteed: We stand by the quality of our work and the parts we use, offering guarantees on all spares provided.**



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## **CUSTOMER SERVICE PHILOSOPHY**

Great customer service is not confined to a single department at Hlanganisa; it is ingrained in the culture of our entire company. Every member of our team is dedicated to delivering exceptional customer experience, from the initial point of contact to the completion of each project. We believe that by prioritizing our clients' needs and maintaining a high standard of service, we can achieve our mission of being a trusted partner in their success.



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## **OUR APPROACH TO CLIENT RELATIONSHIPS**



At Hlanganisa, we believe that strong client relationships are the foundation of our success. We are committed to understanding the unique needs of each client and delivering services that are not only effective but also aligned with their long-term goals. Our approach to client relationships is centered on:

**Providing Constructive Feedback:** We actively engage with our clients to provide feedback on processes and identify areas for improvement. This collaborative approach helps us refine our services and deliver better results.

**Building Strong, Long-Term Partnerships:** We strive to be more than just a service provider; we aim to be a trusted partner that our clients can rely on for ongoing support and guidance.

**Understanding Client Needs:** We take the time to understand the specific challenges and objectives of each client, allowing us to tailor our services to meet their unique requirements.

**Honesty and Loyalty:** Integrity is at the core of our business. We are committed to being honest and transparent in all our dealings, and we value the loyalty of our clients as a testament to the quality of our services.



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**THANK YOU FOR TAKING THE TIME TO  
LEARN MORE ABOUT HLANGANISA  
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